
Mark Delaney

654 Vancouver Rd. SE Apt. A
Rio Rancho, NM. 87124

505-891-8009 (home)

Summary:

I have extensive experience in the multi-family housing industry, as well as customer service. Responsibilities range from scheduling make-readies, scheduling vendors for carpet and cleaning, performing the actual make-readies and paint and maintenance of make-readies. I have a proven record of completing work requests in a timely manner and to the satisfaction of the resident, and have regularly assisted the maintenance supervisor in completing other scheduled maintenance issues such as taking bids for capital projects and structural repairs.

Professional experience:

3/2009 – Present **Oh Heavens Cheesecakes, LLC** Albuquerque, New Mexico

Owner/ Baker/ Salesman

10/2008 – 3/2009 **Hunt/ Pinnacle**, Albuquerque, New Mexico

Make Ready Technician/ Maintenance Technician

11/2007 – 6/2008 **Alvin Clayman, Inc.** - Kansas City, Kansas

Warehouse/ IT - Responsible for the upkeep and cleanliness of warehouse and ensuring orders are correctly picked, packed and shipped in a timely fashion. Assisted warehouse manager in other tasks such as computer repair and rebuild.

7/ 2007 – 10/2007 **The Aspens Apartments** - Albuquerque, New Mexico

Maintenance Technician

6/ 2002 – 6/2007 **AML Residential Properties** - Overland Park, Kansas

Maintenance Technician/ Assistant Supervisor

4/1999 – 5/ 2002 **Equity Residential** - Overland Park, Kansas

Maintenance Technician/ Assistant Supervisor

In all maintenance positions, was responsible for completing work requests and assisting in make-readies to completion. Assisted the property manager and maintenance supervisor in insuring that parts were ordered and vendors were contacted for their services.

Certificates and Achievements:

- Universal HVAC Certification

- Nominated two years in a row for Maintenance Technician of the Year for both AMLI Residential and the Greater Kansas City Apartment Association
- Awarded 1st Place in Maintenance Mania – Pinebox Derby Division
- Several awards for exceptional customer service

Education: Graduated in May 1981 from Shawnee Mission East High School, Shawnee Mission, KS